



Since 1989

OUR SERVICE GUARANTEE

As stipulated in our Mission Statement, the School is committed to providing quality design and design education to all customers and students. With such Mission in mind, students can be assured of the following :

Course Application

- ❖ The School ensures that all prospective students are provided with accurate and relevant information that will help them to make informed-decisions.
- ❖ Our Customer Services Executives are helpful and have been trained to offer informative course counselling to students. Every aspect of a student's journey, from the time of application to graduation will be explained during the initial consultation.
- ❖ Students will be provided with accurate information on the fees payable for each course program, and the transfer, withdrawal and refund policies of the School. Our Customer Services Executives will explain the Standard Student Contract to prospective students before they enter into the contract with the School.

Course Delivery

- ❖ The School adopts best management practices and policies which aim to achieve and maintain a high professional standard in delivering training services, both academically and practically.
- ❖ To ensure high quality in every academic aspect, all courses offered by the School are deemed registered with the Council for Private Education (CPE) and course curriculum are revised periodically to include new knowledge and technologies.
- ❖ Our lecturers are academic qualified designers with at least five(5) years of working experiences in the relevant design industry. Furthermore, as direct recipients of the course programs, students are encouraged to give appraisal feedback on the lecturers' performance during the regular feedback sessions on a monthly period.

The School regards students as our most valued customers. As such, we ensure that all decisions made in the School would safeguard the best interests and welfare of our students.

It is our Vision to inspire lifestyle by striving for excellence in design standards. With our service guarantee in place, this vision can be realised.